



American RV Sales & Service, Inc.  
201 - 76th Street SW  
Grand Rapids, MI 49548  
Phone: (616) 455-3250  
Fax: (616) 455-8608  
[www.AmericanRV.com](http://www.AmericanRV.com)  
[rental@AmericanRV.com](mailto:rental@AmericanRV.com)

## RV Rental FAQ's

**1. Where are you located?**

American RV is a single location RV dealership located at: **201 76th St SW, Grand Rapids, MI 49548.**

**2. Do you offer one way rentals?**

No- Pick up and drop off at American RV.

**3. Do you offer unlimited motor home mileage?**

No- 100 miles per day are included. See the "Rental Rates" document for cost to purchase extra miles.

**4. Will you deliver to my campsite?**

Yes- There is a \$400.00 minimum round trip fee for delivery or pick up within 75 miles from American RV.

**5. Do I have to rent from Friday to Friday?**

Yes- Unless our schedule allows us to fill open dates. Contact us for availability.

**6. How old are your rental units?**

American RV rents brand new units for no more than two seasons.

**7. How do you accept payment?**

American RV accepts Master Card, Visa and Discover cards only.

**8. Can I bring my pet?**

Yes- As long as it doesn't smoke.

**9. May I leave my vehicle at American RV while renting a motor home?**

Yes- Your vehicle will be parked in our gated storage lot.

**10. Do I need to purchase insurance?**

No- American RV provides insurance (See documents for details). You may purchase supplemental liability from [www.rvsl.com](http://www.rvsl.com), contact American RV for our dealer code number.

**11. What is your cancellation policy?**

Initial \$250.00 down payment is non-refundable. If you cancel within 2 weeks of your pick up date, the full cost of your rental is non-refundable.

**12. Are there exceptions to your age requirement?**

No- Renter must be at least 25 years old.

**13. Do I need my own ball mount to rent a trailer?**

No- Ball and weight distribution package is provided at no charge. You are required to have a 2" class III receiver.

**14. Why do I need a brake controller to tow a trailer?**

Michigan law requires operational brakes on all trailers that are equipped with brakes. Contact us for a quote on installing a brake controller.

**15. Do you provide bedding, dishes, pans or utensils?**

No- Please see the "Renter's Take-Along Checklist" for some suggested items to bring along.